

Subject: Important Notice: Reservoir Turnover and Water Taste/Odor in the City of Union Point

Dear City of Union Point Water System Users,

We want to inform you about a seasonal occurrence that may affect the taste and odor of your drinking water in the coming weeks. This is due to a natural process called reservoir turnover currently impacting our water supply.

Reservoir turnover occurs when cooler weather causes the surface water to mix with deeper layers of the reservoir. This natural mixing can result in temporary changes in the taste and odor of your water. Rest assured that despite these changes, your water is entirely safe to drink and continues to meet all regulatory health standards.

What You May Notice:

Earthy or musty taste
Unusual odor

These are temporary effects and do not indicate any problems with water quality.

What We Are Doing to Mitigate the Issue:

To help address any taste and odor concerns, we are using additional treatment methods in our water treatment process to reduce the impact of these temporary changes. Our team is also actively monitoring the situation to ensure any disruptions are minimized.

What You Can Do:

Refrigerating your water
Using a water filter if needed

We appreciate your patience as we work through this seasonal event. If you have any questions or concerns, please feel free to contact City Hall at 706-486-4102.

Thank you for your cooperation.